

SALFORD DIOCESAN PILGRIMAGE TO LOURDES 2024

Led by Rt Rev. John Arnold, Bishop of Salford



26 JULY - 1 AUGUST 2024

6 NIGHTS

BY AIR FROM LIVERPOOL

ST LOUIS DE FRANCE £849

AGENA £879

ELISEO £939

SOLITUDE £985

INCLUDING

- Return flights to Lourdes direct from Liverpool
- Airport transfers to and from your hotel in Lourdes
- 6 nights accommodation at your chosen hotel
- Breakfast, lunch and dinner served each day
- Airport taxes and charges and UK government levy

On request only and subject to availability: Hotel Gallia Londres: £45 supplement per night per person sharing

BOOKING PROCEDURE

Bookings should be made through Joe Walsh Tours 46-48 Long St, Middleton, Manchester M24 6UQ Freephone 08081890468, joewalstours.co.uk. No booking is definite until we have received a completed booking form, a non-refundable deposit and until this deposit is received by our office. Please note: vouchers are only accepted against the final balance. **For those requiring assistance as an 'Accueil Pilgrim' staying in the Hotel Solitude in Lourdes, please send your booking form and cheque to the Salford pilgrimage office who will assist you further.**

VERY IMPORTANT / SUPPORT IN LOURDES

Accueil Pilgrims in Lourdes: Each year a team of volunteer doctors, nurses, adult helpers and young people go to Lourdes specifically to assist those pilgrims who suffer from poor health or have mobility problems. These pilgrims are known as 'Accueil Pilgrims'. They are accommodated in the Hotel Solitude and provided with 24 hour care. After a prior medical assessment with the Medical and Nursing Team, they may be accepted to travel as part of the diocesan pilgrimage if their needs can be supported. If you believe that you may require assistance of this kind while on pilgrimage, please indicate this on the booking form and forward your booking to the **Pilgrimage Office** in the first instance (**Lourdes Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP**). However, please note that your place as an Accueil pilgrim cannot be confirmed until your medical assessment has taken place.

Pilgrims with other medical conditions: Pilgrims not travelling with the Accueil section are responsible for their own medical and care needs and should take every care to ensure that they inform their travel insurance provider about any relevant medical conditions which may affect their stay in Lourdes. Failure to disclose a medical condition may result in your travel insurance becoming invalid and restrict your ability to travel. If you are on regular medication, have active medical problems or challenges with your mobility and you choose not to join the pilgrimage as an Accueil pilgrim you should consider travelling and sharing a room with a relative, friend or someone who can assist with your care.

During your stay in Lourdes, should your medical situation change and/or worsen and you require assistance by a doctor you will be directed to the local Accident and Emergency or walk-in medical centre in Lourdes. These may be subject to local charges and you should ensure you have a GHIC or a valid EHIC card (European Health Insurance Card).

Pilgrims who require wheelchair assistance only: For those pilgrims who choose not to register as an Accueil pilgrim, i.e. you do not require the support of the Medical and Nursing Team on a regular basis, but would benefit from the use of a wheelchair at the airport, to get to and from Mass or the services and around Lourdes, **YOU MAY REQUEST HELP FROM THE DIOCESAN PILGRIMAGE VOLUNTEERS BUT THIS WILL BE SUBJECT TO THE AVAILABILITY OF PEOPLE. NO RELIANCE OR GUARANTEE IS OFFERED OR CONFIRMED IN ADVANCE.** By completing this booking form, you agree to Joe Walsh Tours sharing your information with the Diocese of Salford. For the 2024 pilgrimage, members of the organising team will send out an information questionnaire to each lead person on the booking form. This questionnaire will allow you to register to request assistance in the airport or boarding the aircraft and for a wheelchair or mobility support in Lourdes. Please note, assistance in the airport and in Lourdes is subject to the availability of wheelchairs provided by others and the number of people available to provide voluntary assistance getting to and from the Sanctuary of Our Lady. As always, the Pilgrimage Organisers will do everything possible to assist.

For additional advice or assistance, please contact one of our volunteers at: Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP. **Tel:** 0161-817 2209 | **Email:** lourdes.pilgrimage@dioceseofsalford.org.uk.

Joe Walsh Tours | 46-48 Long Street, Middleton, Manchester M24 6UQ
joewalstours.co.uk | info@joewalstours.co.uk | Reservations: 0808 189 04 68

All flights and flight-inclusive packages originating in the UK or Northern Ireland are operated by Nothern Star Travel Ltd. ATOL 11313



TRAVEL INSURANCE:

Pilgrims travelling with the Salford Diocesan Pilgrimage to Lourdes must have valid Travel Insurance. You may either (1) contract your own travel insurance privately or (2) purchase/contract travel insurance through Joe Walsh Tours. This is charged at £49 up to 79 years. An additional charge of £49 will apply for those aged between 80 – 90yrs. It is the responsibility of each individual to ensure compliance with the terms of the travel insurance contracted. Should you wish to contract our travel insurance, please tick the appropriate box on the booking form, or else please give details of your own travel insurance policy on the booking form.

PLEASE NOTE: wheelchairs are not covered by this travel insurance policy. If bringing your own wheelchair we recommend separate insurance cover.

MEDICAL & OTHER MISCELLANEOUS CHARGES:

Please note these charges in total are the direct responsibility of the pilgrim or their legal guardian/next of kin. All travellers must have either a EHIC card (if still valid at time of travel) or UK Global Health Insurance Card (GHIC). To apply for a GHIC go to www.gov.uk/global-health-insurance-card, this is available free of charge.

SALFORD ACCUEIL PILGRIMS

If you have health or mobility needs and you wish to travel under the care of the Medical and Nursing team, you must be assessed by the Medical and Nursing Team. Following this assessment you may be accepted to travel as part of the diocesan pilgrimage, if your needs can be supported. If you believe that you may require assistance on pilgrimage, please indicate this on the booking form by ticking the box Hotel Solitude *Accueil and forward your booking directly to the Lourdes Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP. Further correspondence will be issued directly to you by the pilgrimage office. Information provided on this form will be held and exchanged between Joe Walsh Tours, the Salford Diocesan pilgrimage to Lourdes and its associated organisations.

WHEELCHAIRS:

Wheelchairs and scooters are not covered by the Pilgrimage Travel Insurance. We recommend separate insurance cover. Acceptance of motorised wheelchairs and scooters are subject to weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking. Approval form mandatory and carriage subject to approval by the airline.

SPECIAL ASSISTANCE:

WCHS/WCHC assistance to embark/disembark the aircraft are subject to confirmation by airlines. WCHS (passenger cannot use stairs) and WCHC (passenger cannot walk any distance, board or disembark unassisted).

CANCELLATIONS:

All cancellations are subject to charges with the minimum being loss of the applicable deposit. Insurance premiums are non refundable. For full details on cancellation charges, please visit www.joewalshstours.co.uk.

HOTELS:

We have made arrangements to reserve the best accommodation available in a good range of hotels, well known for their kind attention and good service. Please note the cost is based on sharing a twin or treble room with private facilities. We will make every effort to provide the hotel requested. However, all hotels are subject to availability at time of booking.

SINGLE ROOMS:

These are limited and subject to availability at a supplementary charge. Please share if possible. £35 per night in hotels St. Louis de France and Agena; £39 per night in hotels Eliseo and Solitude.

LOURDES CITY TAX:

This tax has been included in your pilgrimage fare.

NOTICE TO PASSENGERS:

As far as possible groups will be transported together (please indicate anyone you are planning to travel with). However, requests for specific flights cannot be accepted. It must be clearly understood that bookings are taken on the basis of pilgrims accepting the flight allocated to them. The flying time to Lourdes is approximately 2 hours 20 minutes. A limited buy-on-board catering system is available on flights to and from Lourdes. Please ensure that you indicate on the booking form if you require wheelchair assistance at the airports and if you are not able to

board or disembark a coach for transfer to or from your hotel. Pilgrims are not permitted to carry more than 100ml of liquid (including Lourdes water) in their hand-luggage. Checked baggage allowance is 20kg.

PASSPORT:

EVERY PERSON TRAVELLING TO FRANCE MUST HAVE A VALID UP-TO-DATE PASSPORT. If you already have a passport, please check now that it will be valid for travel 6 months beyond your return date.

PAYMENTS:

A deposit of £300 per person (plus insurance premium if applicable) is due at the time of booking. Balance of fare is due TWELVE WEEKS before departure date. Joe Walsh Tours and the Pilgrimage Committee shall be entitled at their discretion to treat as cancelled any booking in respect of which the balance of fare shall not have been remitted twelve weeks before the date of departure.

FINAL INSTRUCTIONS:

Full information and air tickets, luggage labels will be sent to you within 10 days prior to the departure date of the Pilgrimage. Final flight timings will be confirmed at this point.

DISCLOSURE OF YOUR PERSONAL INFORMATION:

By agreeing to sign this form, you (and your party) are giving Joe Walsh Tours permission to use and retain your personal information, in line with European GDPR regulations and data protection requirements. You can ask for a full copy of our Privacy Policy. Joe Walsh Tours may also share your Personal Information, as reasonably necessary, with third-party suppliers and service providers (e.g., hotels, airlines, cruise lines) to fulfil your requested services. They may also share your information with third parties explicitly requested by you or necessary for specific services.

Your information on this form will be kept by Joe Walsh Tours and shared with the Diocese of Salford and its associated organisations.

The Diocese of Salford

The Diocese of Salford collects your personal details for legitimate reasons related to the Roman Catholic Faith, following the GDPR and their privacy notice which can be found online (<https://www.dioceseofsalford.org.uk/privacy-policy/>). Your information will be kept securely and confidentially, not shared with third parties, except for necessary collaboration with entities like the Catholic Safeguarding Standards Agency, Local Authorities, Police, and others involved in safeguarding processes. Your data may be transferred to these organisations as needed. The Diocese will retain your information securely and destroy it after a certain period.

By choosing Joe Walsh Tours for your booking you will be affiliating to the Salford Diocesan Lourdes pilgrimage. As part of this affiliation, the Diocese of Salford Safeguarding Team retains the right to access and review their records to verify if any participant is currently on an active safeguarding plan within the diocese. This measure is implemented to ensure the safety and protection of children and adults at risk and all individuals involved in the pilgrimage.

REGULATION (EC) 261/2004:

At the time of going to print, the following EU legislation applies in relation to EC261. Regulation (EC) 261/2004 of The European Parliament and of the European Council establishes common rules on compensation and assistance to passengers in the event of denied boarding, cancellation or long delay of flights. The obligations that the regulation creates rests with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a delay must be claimed exclusively by the passenger and directly to the airline and not Joe Walsh Tours or the Diocese of Salford.

YOUR FINANCIAL PROTECTION:

All flights and flight-inclusive packages are financially protected by ATOL scheme administered by the Civil Aviation Authority in the UK. This tour is operated by Northern Star Ltd. ATOL 11313.

TRAVEL REQUIREMENTS:

It is each individual's responsibility to ensure they comply with travel requirements in place at the time of travel.

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Office Use Only

Ref

Section 1: Passenger Names AS PER PASSPORT

Surname	First Name	Title	Valid GHIC/EHIC Number (in date)	Date of Birth	Name for badge

Section 2: Contact Details

Address of 1st Named Person only (BLOCK CAPITALS):

Telephone Number: _____ Mobile Phone Number: _____

Parish/College/School group: _____ *In the event of a change to flights or booking arrangements, you may be contacted on the above mobile number.

Email:

Name of emergency contact while abroad: _____ Relationship: _____

Telephone Number of emergency contact while abroad: _____

Is this your first pilgrimage with the Salford Diocesan Pilgrimage to Lourdes? Yes No

Section 3: Hotel Details Please indicate the hotel of your choice (hotels are subject to availability at time of booking)

St Louis de France <input type="checkbox"/>	Agena <input type="checkbox"/>	Eliseo <input type="checkbox"/>	Solitude <input type="checkbox"/>
La Solitude - Accueil (assisted section only) <input type="checkbox"/>	Hotel Gallia Londres (on request only) <input type="checkbox"/>		
Single Room* <input type="checkbox"/>	Twin Room <input type="checkbox"/>	Treble Room (3 single beds) <input type="checkbox"/>	4-bed Room <input type="checkbox"/>
Willing to share (i.e. share with another person) <input type="checkbox"/> Name (if known): _____			
Please specify other special requirements (e.g. walk-in shower, adapted rooms, etc.). Subject to availability.			
Please specify any special diet required:			

*Single Room subject to availability at supplements of £35 per night in hotels St. Louis de France and Agena; £39 per night in hotels Eliseo and Solitude

N.B. Are you travelling with a pilgrim who is registered with the Medical & Nursing Team/Accueil Section in the Hotel Solitude?: Yes No If Yes, please provide the name of Registered Supported Pilgrim: _____

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Section 4: Special Assistance & Wheelchairs (Airports, airplanes and

If you or anyone within your party requires special assistance, uses or intends to transport a wheelchair, or requires assistance through airports, up and down steps, or special mobility assistance on to / off the airplane or coach, please indicate below. WCHS/WCHC assistance to embark and disembark the aircraft is subject to confirmation by airlines.

ASSISTANCE TO & FROM BOARDING GATE ONLY Passenger can board unaided WCHR <input type="checkbox"/>	ASSISTANCE UP & DOWN STEPS Subject to confirmation Passenger cannot use stairs WCHS <input type="checkbox"/>	FULL ASSISTANCE BOARDING Subject to confirmation Passenger cannot walk any distance WCHC <input type="checkbox"/>
REQUIRE AIRPORT WHEELCHAIR TO & FROM BOARDING GATE ONLY <input type="checkbox"/>	BRINGING OWN MANUAL FOLDABLE WHEELCHAIR (WCMP) <input type="checkbox"/>	BRINGING OWN MOTORISED WHEELCHAIR/SCOOTER (WCBD) Request form mandatory <input type="checkbox"/>

Name(s) of passenger requiring assistance _____

Please contact the office for other special assistance (ie visual or hearing impairment, breathing and respiratory equipment, etc)

Section 5: Medical Details - To be completed by all pilgrims and volunteers

Please complete the questionnaire via the QR Link or here:
<https://shorturl.at/dnKQ8>

If you are on medication of any kind, it is your responsibility to ensure you have an adequate supply with you for the duration of your pilgrimage.

Diocese of Salford - Lourdes 2024
- Assistance Request Form



Section 6: Insurance Details

I wish to purchase travel insurance with Joe Walsh Tours <input type="checkbox"/>		I have my own travel insurance <input type="checkbox"/>	
Premium: £49 (up to 79 yrs) <input type="checkbox"/>		£98 (80 yrs -90yrs) <input type="checkbox"/>	
If you have your own, please provide details of your own travel insurance below:			
Name:	Insurer:	Policy No:	Emergency Tel:

Section 7: Payment Details

PAYMENT DEPOSIT:
I enclose £300 (plus insurance premium if applicable) booking deposit for (insert number) person(s).
Please note: The required minimum deposit of £300 per person is **NON-REFUNDABLE** on cancellation of booking

All cheques should be payable to:- Northern Star Travel Ltd and enclosed with your Booking Form. To pay by Credit/Debit Card please telephone Joe Walsh Tours 0808 189 0468. All applications should be sent to Joe Walsh Tours, 46-48 Long Street, Manchester, M24 6UQ, e-mail: info@joewalstours.co.uk

Information provided on this form will be held and exchanged between Joe Walsh Tours, the Salford Diocesan pilgrimage to Lourdes and its associated organisations, and may also be used to contact you, e.G. , by text / email, with or about details / updates concerning the pilgrimage.

I accept the booking conditions of Joe Walsh Tours on behalf of those pilgrims named above which can be found on joewalstours.co.uk

Signature _____ Date: _____